



## Quick Drop Service Bulletin

### Dirty Sensor Stops Game from Dropping Balls

**To:** Parts and Service Managers and Technicians

**Date:** March, 2017

**Symptom:** The top feeder motor will not turn so balls do not enter the tube to drop.

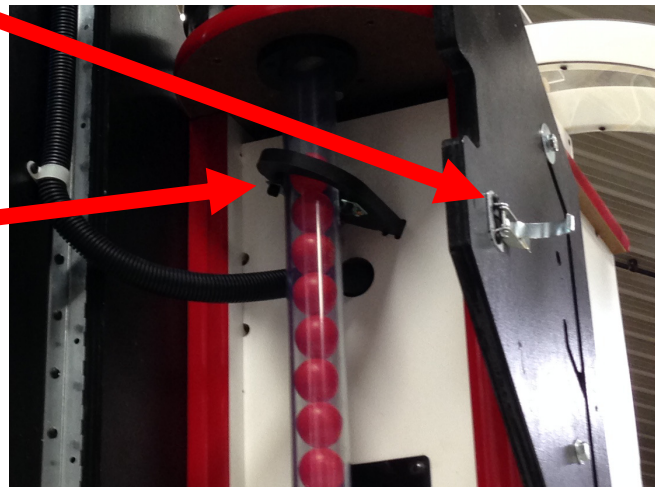
**Solution:** The top sensor in the tube is dirty and will not allow any more balls to be loaded into tube. Once sensor is cleaned the motor will turn.

#### **Instructions:**

**1.) Open marquee to access sensor:**

Flip 2 latches at top of game and swing open front of marquee. It may be difficult to open because of paint sticking and holding wood together. Use more force.

**2.) Clean optical sensor.**



If you have any questions or need further assistance please contact Bay Tek Games. You may reach our Service Team at 920-822-3951 ext. 1102